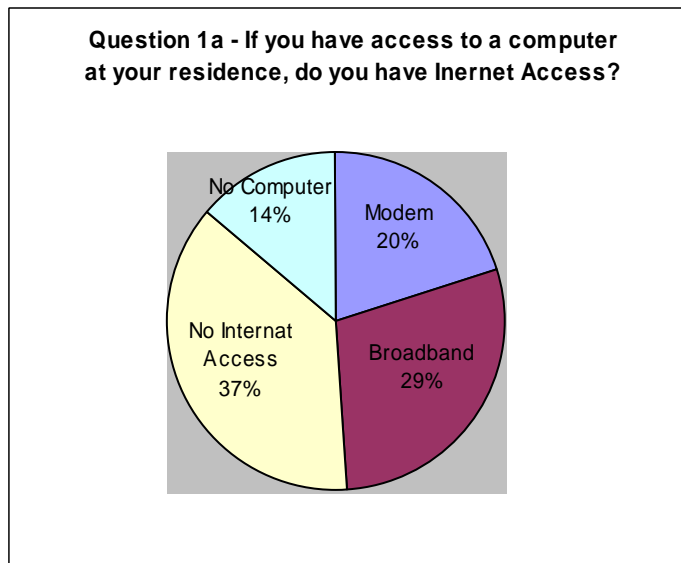
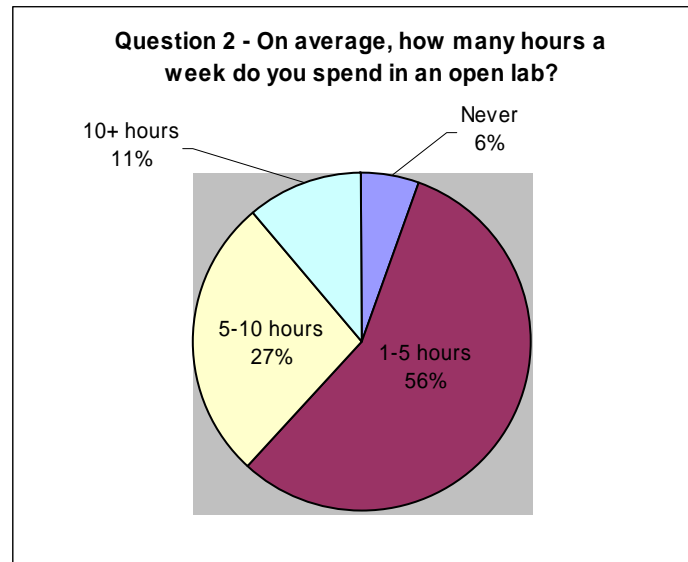


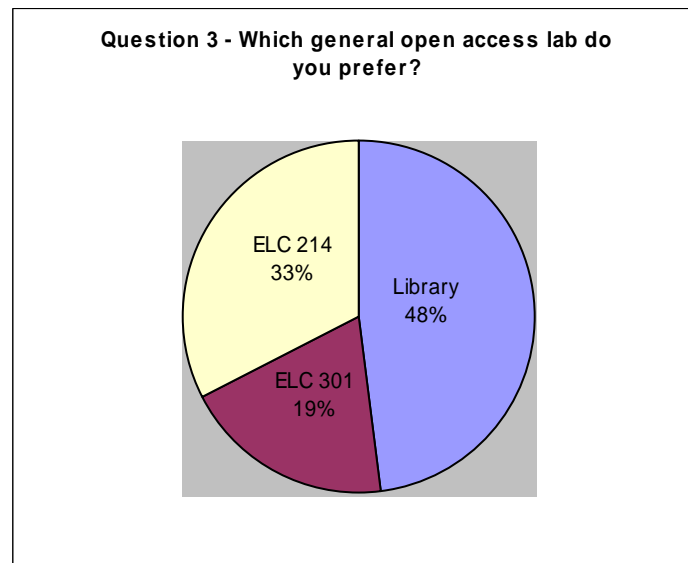
Of the 1180 respondents to the survey 77% (75% in 2003, 73% in 2002) have access to a computer off campus, while 23% (25% in 2003, 27% in 2002) have no access to a computer off campus.



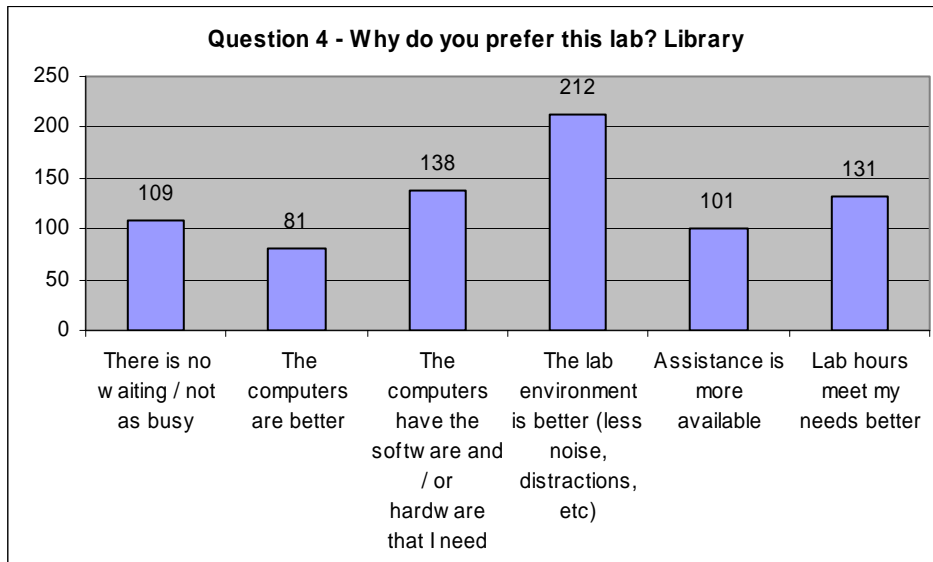
Of all respondents, 49% (44% in 2003, 40% in 2002) have internet access from home, while 51% (56% in 2003, 60% in 2002) have no access



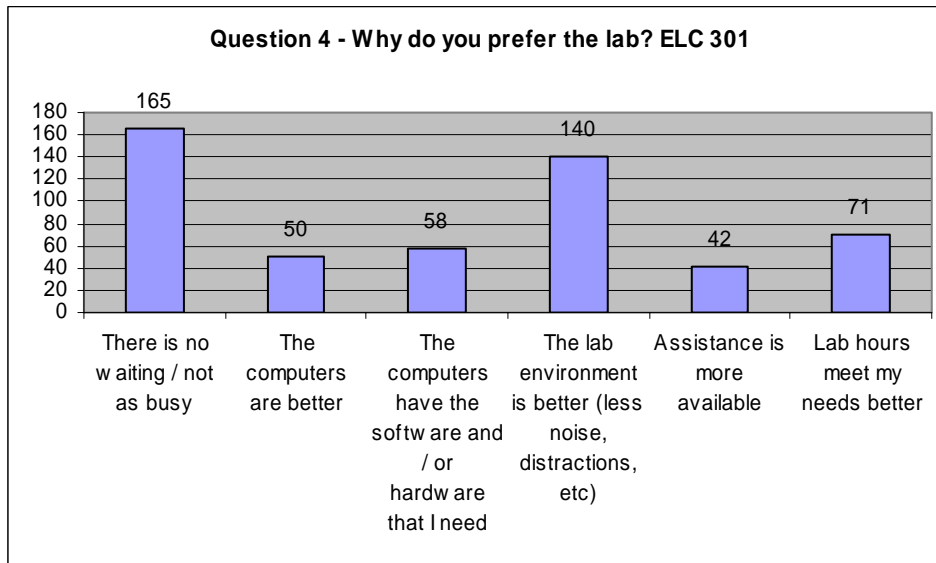
Based on these percentages, the average number of hours spent in the open labs by the respondents is 5 hour per week, which is the same as the 2003 and 2002 survey



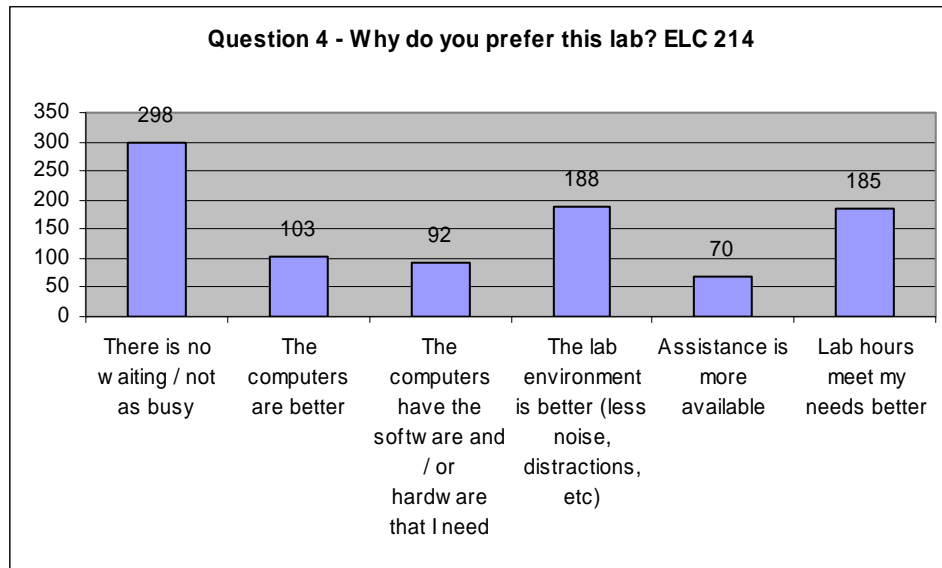
The Library is preferred by 48% (45% in 2003, 40% in 2002) of the respondents. The ELC was preferred by 33% (37% in 2003, 41% in 2002). The ELC 301 was preferred by 19% (18% in 2003).



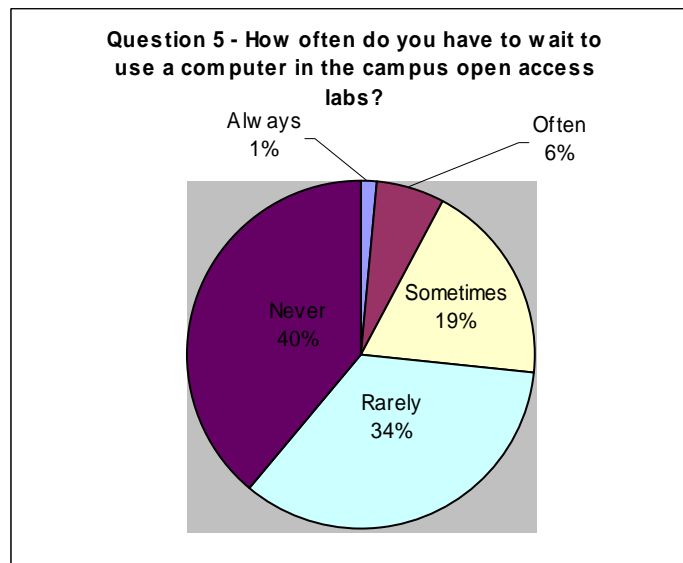
The Library is the preferred open access lab by 48% (45% in 2003) of the respondents. The main reason the respondents selected the library was for its environment.



The ELC 301 is the preferred open access lab by 19% (18% in 2003) of the respondents. The main reason the respondents selected ELC 301, was because there is no waiting.



The ELC 214 is the preferred open access lab by 33% (37% in 2003) of the respondents. The main reason for selecting ELC 214 was because there is no waiting/not as busy.

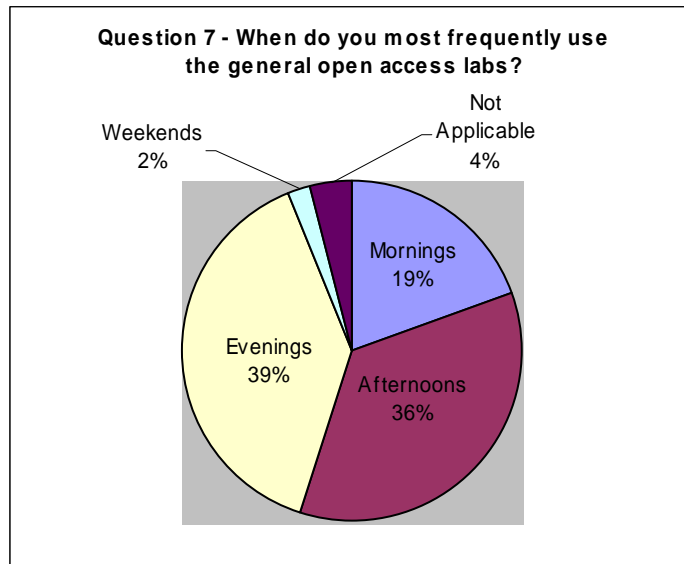


The percentage of respondents that wait for a computer; never, rarely, or sometimes is 93% (92% in 2003). Of the 7% that wait often or always for a computer use the library computers more than the other, open labs. The respondents that waited often or always in the 2003 survey was 8%, and in the 2002 survey 24%.

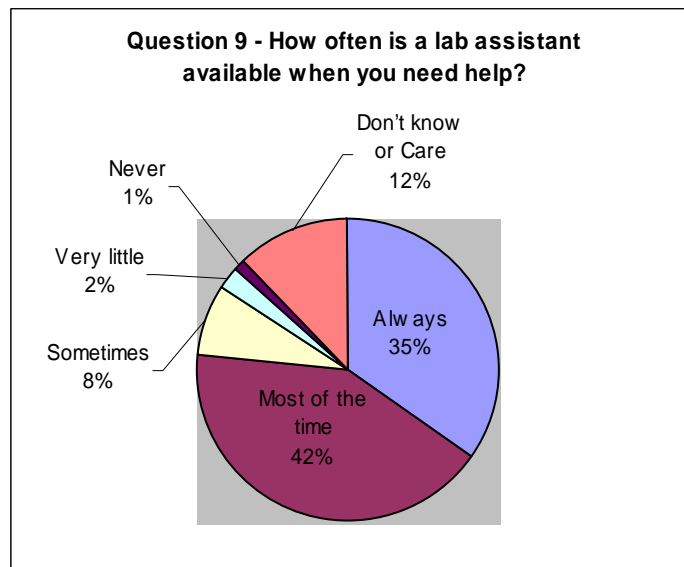
Question 5a. Why do you choose to wait instead of going to another open access lab? (Mark all that apply)

Always	16	
	I wasn't aware another open access lab was open	4
	I usually don't have time to go to another place	7
	I don't like to use other open access labs	3
	The other open access labs are also full	3
	The other open access labs are located too far away	2
	I also need access to other resources such as reference books or printed magazines and journals	4
	The other open access labs are closed	0
	Not applicable (I don't have to wait for a computer)	1
Often	76	
	I wasn't aware another open access lab was open	7
	I usually don't have time to go to another place	40
	I don't like to use other open access labs	16
	The other open access labs are also full	11
	The other open access labs are located too far away	22
	I also need access to other resources such as reference books or printed magazines and journals	41
	The other open access labs are closed	10
	Not applicable (I don't have to wait for a computer)	1
Sometimes	223	
	I wasn't aware another open access lab was open	21
	I usually don't have time to go to another place	96
	I don't like to use other open access labs	30
	The other open access labs are also full	30
	The other open access labs are located too far away	61
	I also need access to other resources such as reference books or printed magazines and journals	83
	The other open access labs are closed	26
	Not applicable (I don't have to wait for a computer)	15
Rarely	405	
	I wasn't aware another open access lab was open	25
	I usually don't have time to go to another place	124
	I don't like to use other open access labs	53
	The other open access labs are also full	39
	The other open access labs are located too far away	92
	I also need access to other resources such as reference books or printed magazines and journals	79
	The other open access labs are closed	27
	Not applicable (I don't have to wait for a computer)	113

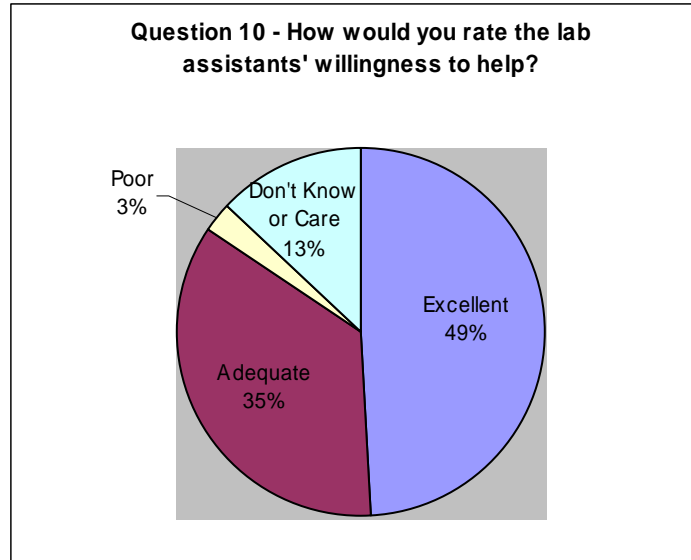
Never	460	
	I wasn't aware another open access lab was open	14
	I usually don't have time to go to another place	24
	I don't like to use other open access labs	19
	The other open access labs are also full	9
	The other open access labs are located too far away	19
	I also need access to other resources such as reference books or printed magazines and journals	22
	The other open access labs are closed	5
	Not applicable (I don't have to wait for a computer)	315



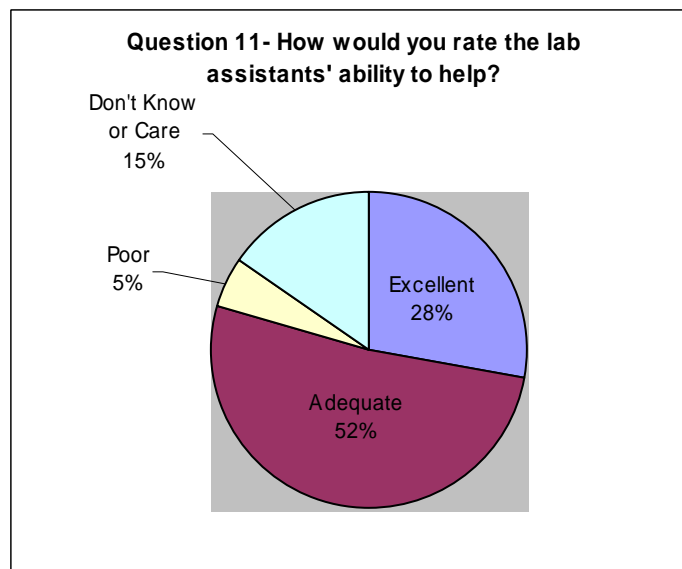
The open access computer labs are most frequently used in the afternoons and evenings, which was the same in the two previous surveys.



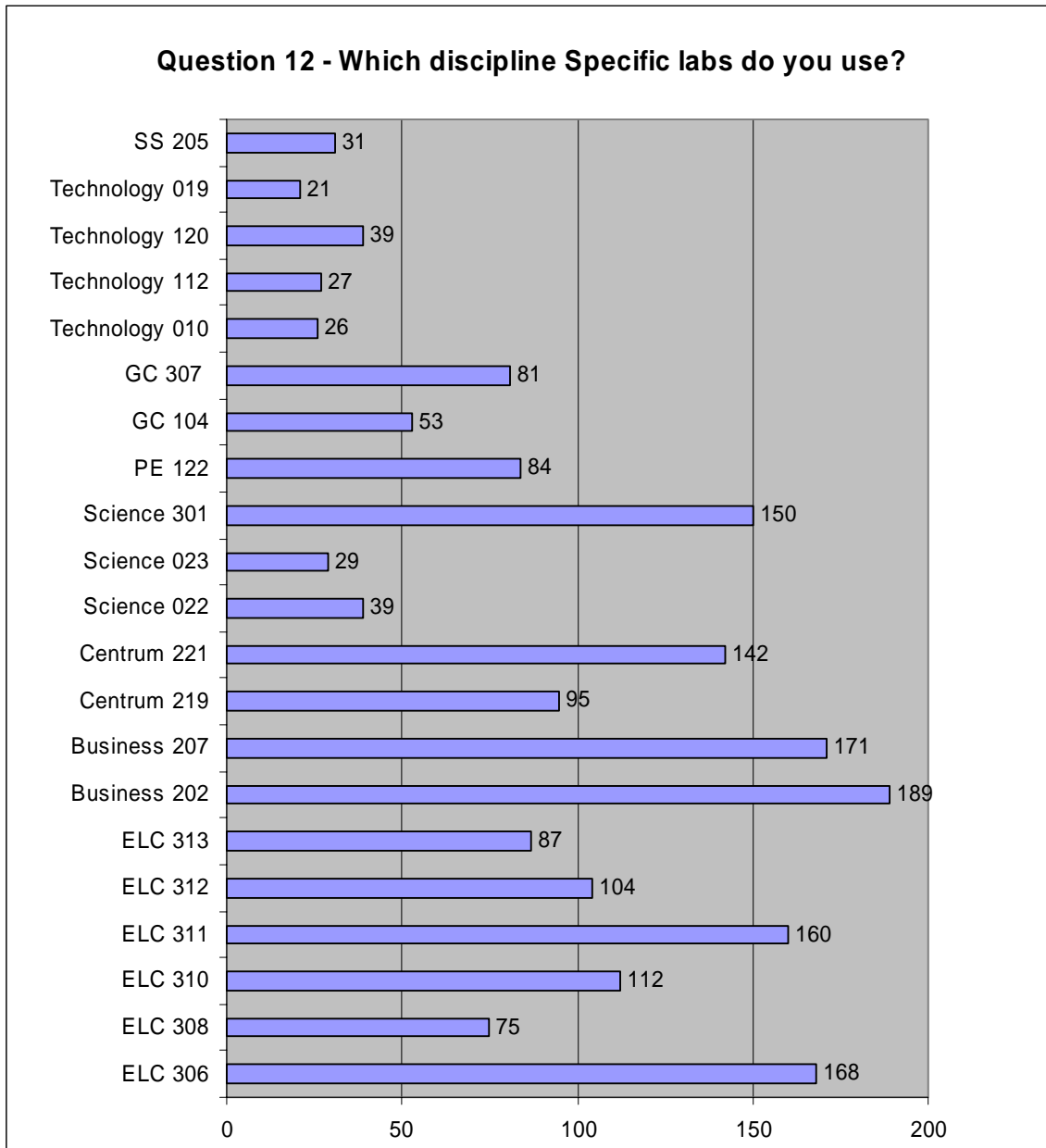
The majority (77%) of respondents indicate that the lab assistants are available to help when they need it. This is a 3.9% decrease from the 2003 survey. This can be attributed to the fact more students have their own computers. The percentage of respondents that don't care was 12% in 2004 and 10% in 2003, which is a 16% increase.



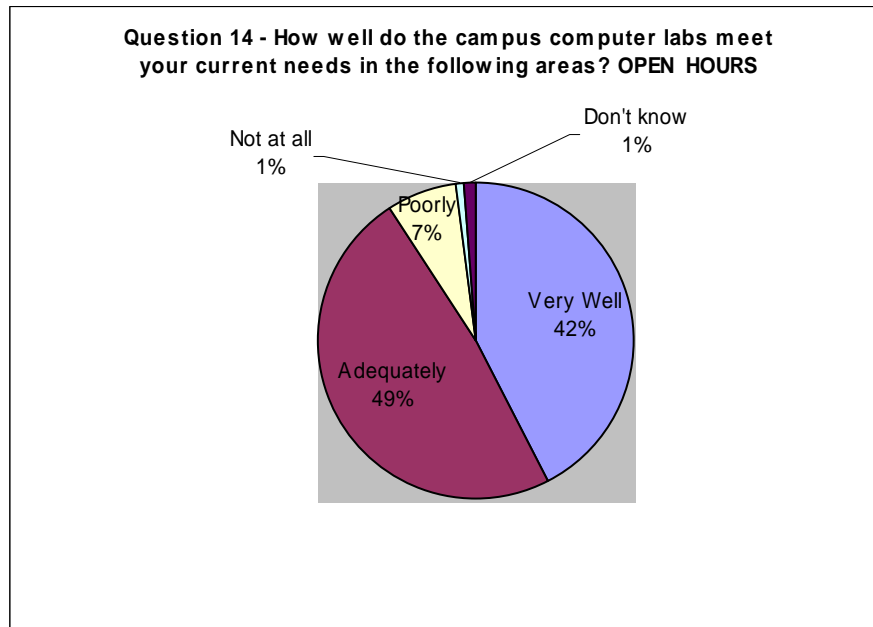
Respondents indicate that the lab assistants are concerned and willing to help them with questions or problems. The respondents selected excellent 49% (46% in 2003) of the time.



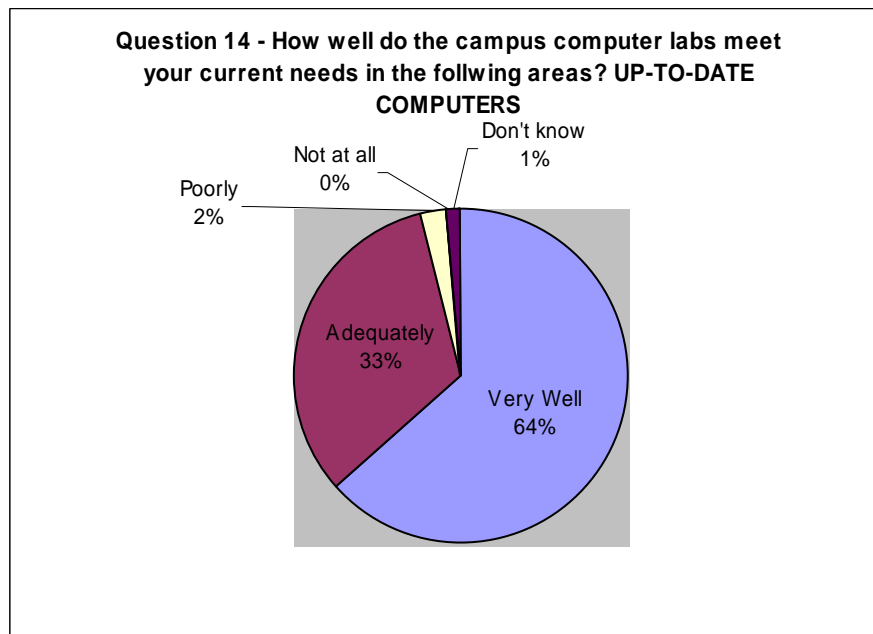
The majority (80%) of the respondents are satisfied with the lab assistants' ability to help with questions or problems. The respondents that "Don't Know or Care", 72% have their own computers.



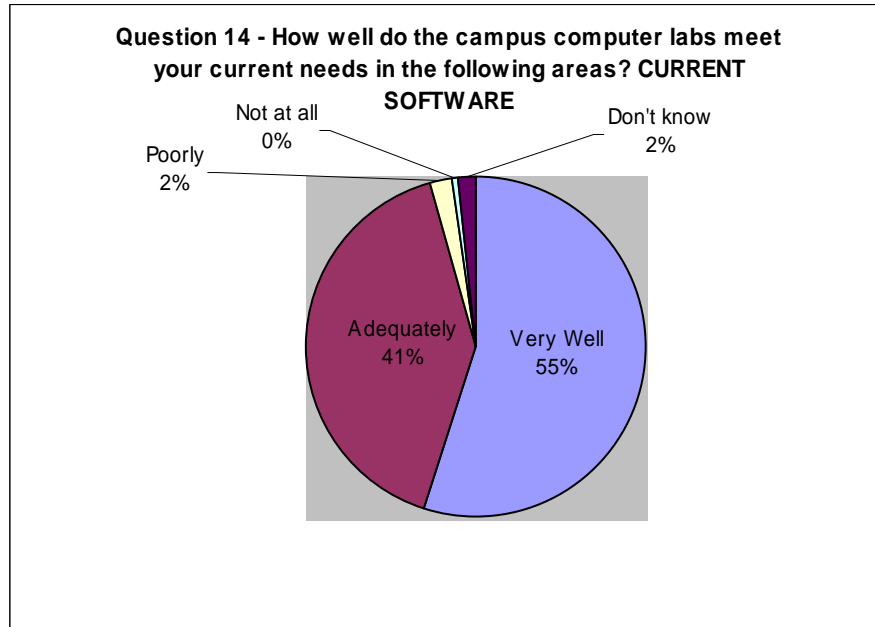
The most frequently used discipline specific labs are; Business 202, Business 207, ELC 306, ELC 311, and Science 301.



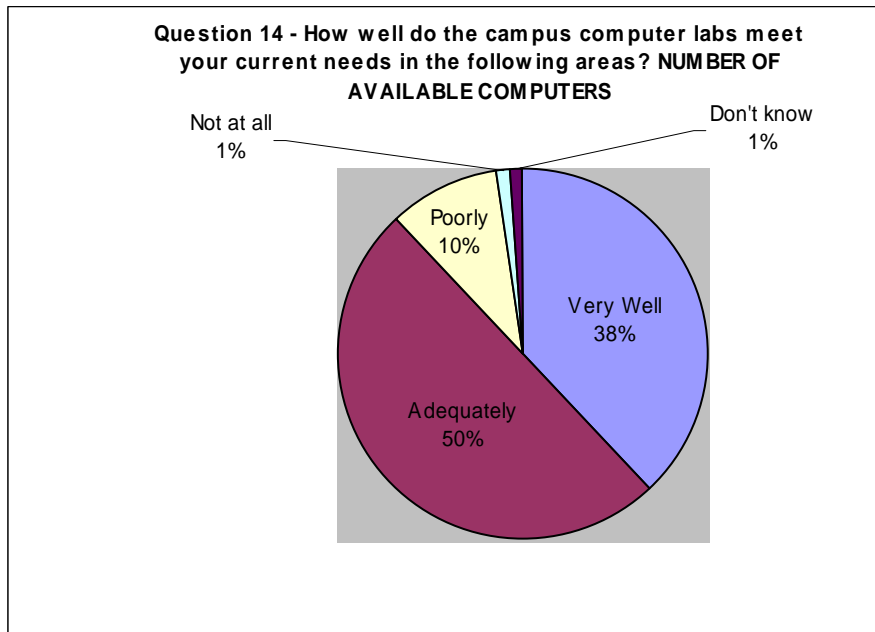
Most respondents (91%) are satisfied with the hours the labs stay open, of the respondents that marked “Poorly” (7%), 59% of the 7% prefer the library lab, and would like to see the library open hours extended to 12 AM or 1AM during the week and on weekends. The respondents want more open hours on weekends in the open access labs.



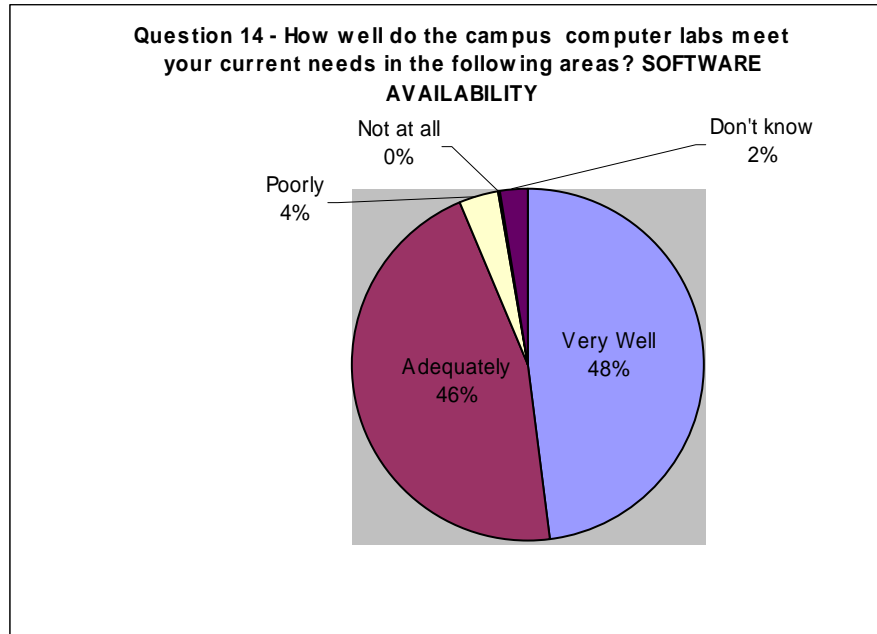
The current technology in the labs meets the needs of 97% (99% in 2003) of the respondents.



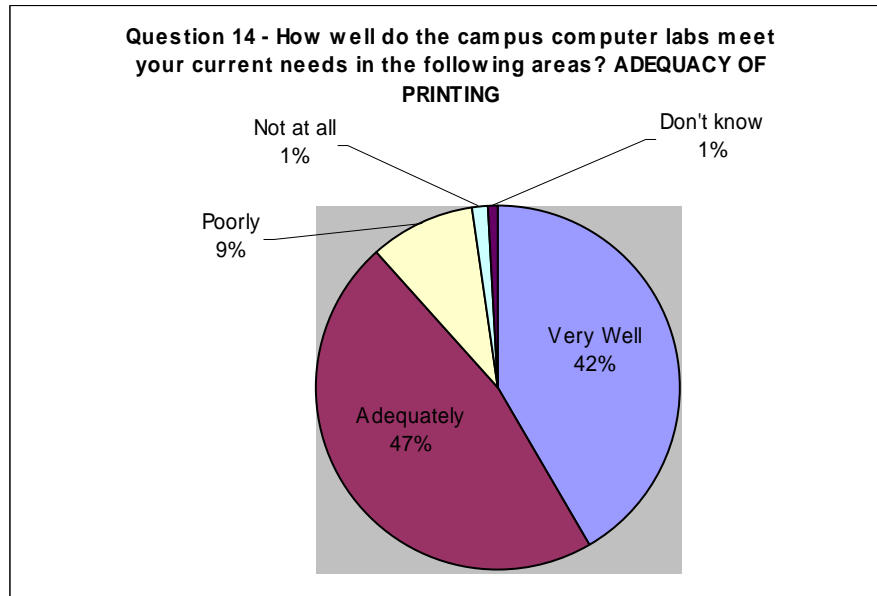
The current software in the labs meets the needs of 96% (97% in 2003) of respondents.



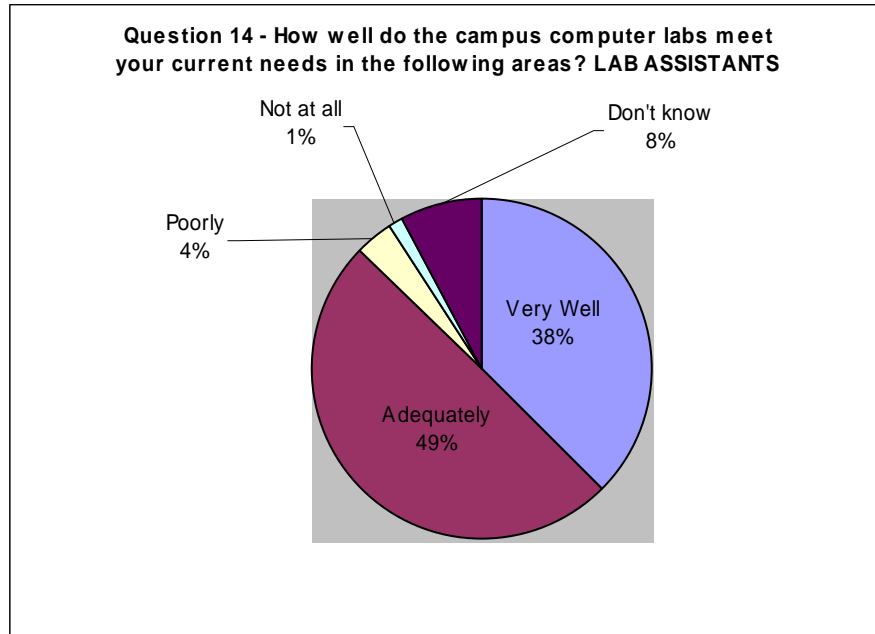
The majority (88%) (90% in 2003) of the respondents indicated that the available computers are meeting their needs adequately, to very well.



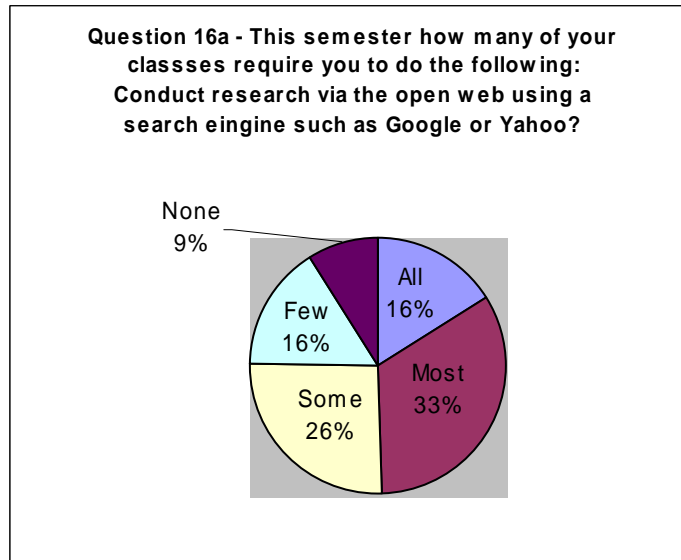
The current software in the labs meets the needs of 94% (95% in 2003) of the respondents.



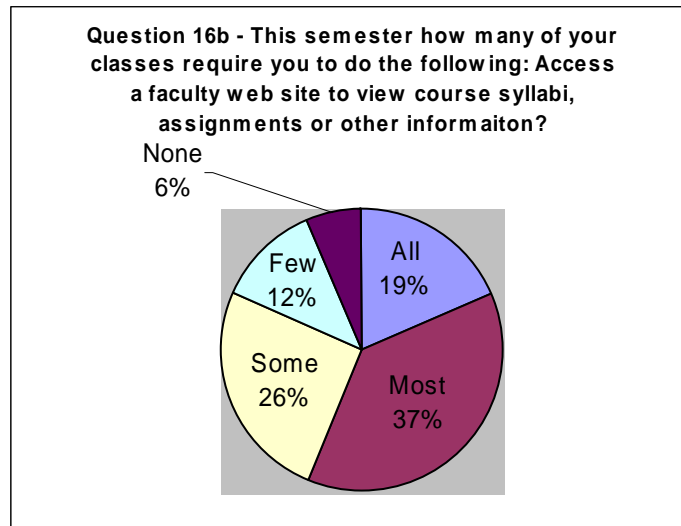
The majority (89%) (85% in 2003) of respondents indicated that their printing needs were being met adequately to very well.



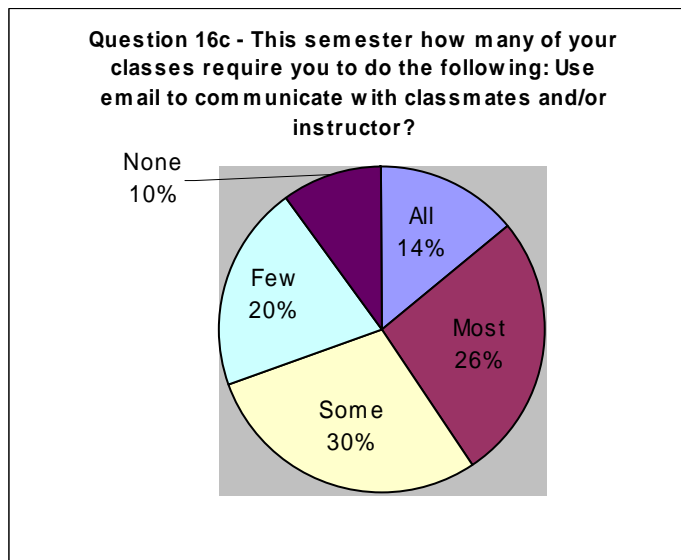
The majority (87%) (88% in 2003) of respondents indicated that their needs for assistance in the lab by lab assistants were being met adequately to very well.



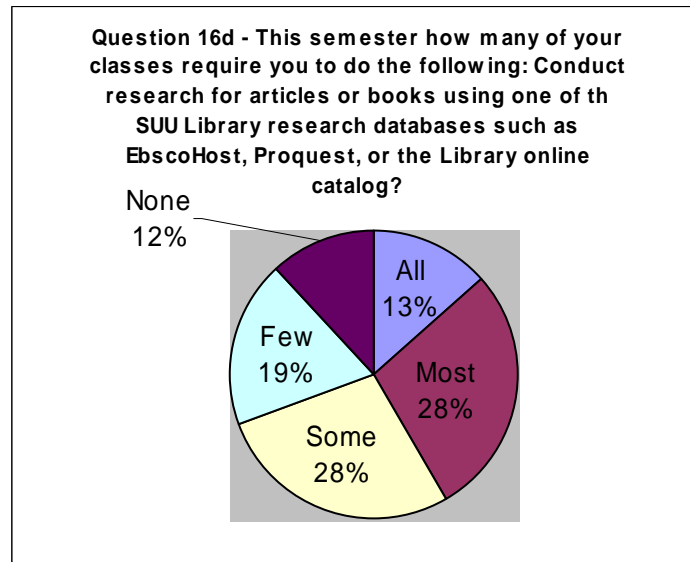
Web search engines are used by 49% (52% in 2003) of the respondents on a regular basis for research purposes, while 9% (6% in 2003) of the respondents do not use a search engine.



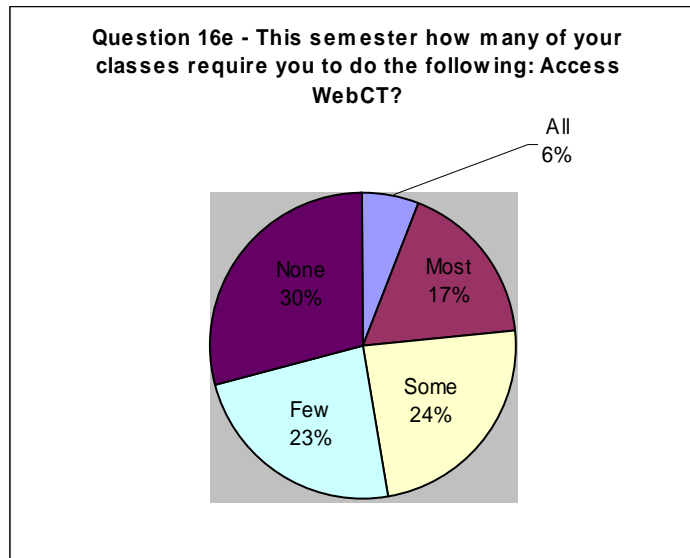
The majority (82%) (81% in 2003) of the respondents access a faculty web site during the semester for information, but only 56% of the respondents access a faculty web site for all or most of their assignments.



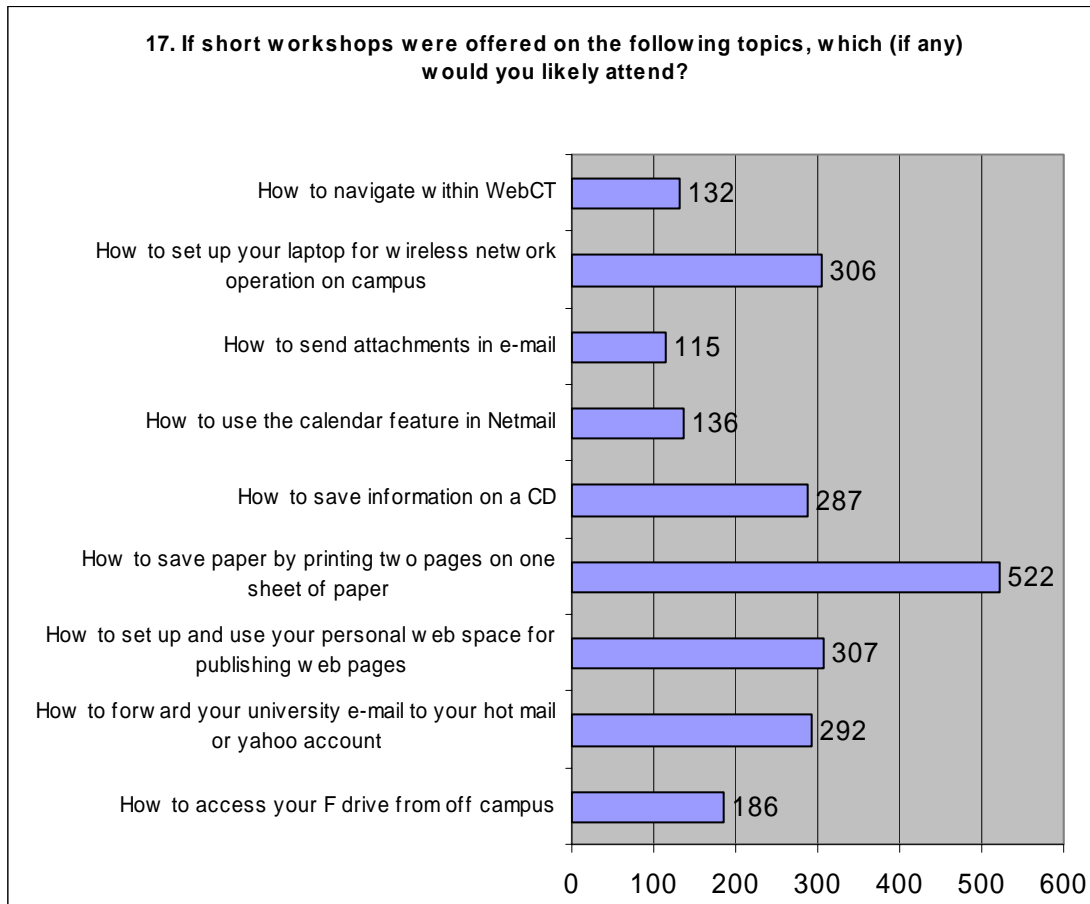
Only 70% of the respondents used email during the semester to communicate with classmates and/or their instructor.



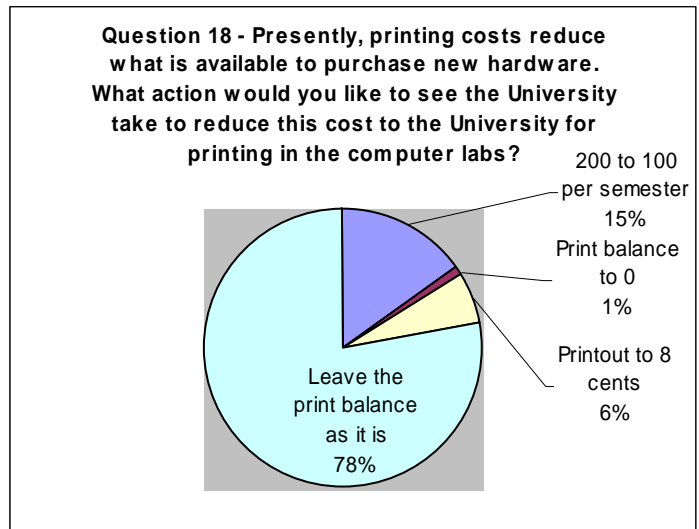
The majority (69%) (71% in 2003) of the respondents used the library research databases during the semester.



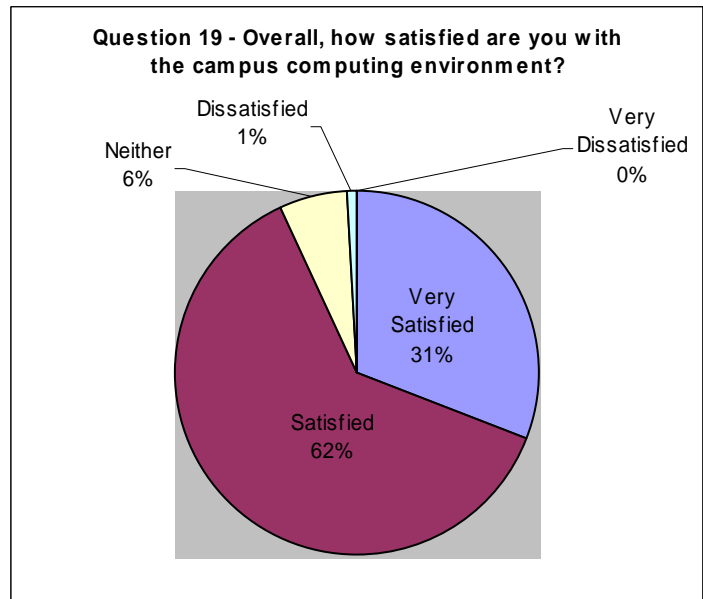
WebCT is used by 17% of the respondents on a regular basis.



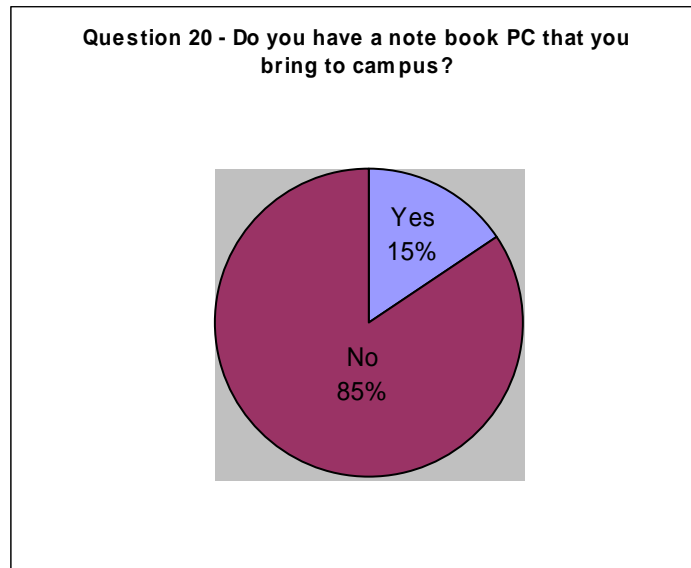
The respondents would like to be able to print on both sides of the paper; learn how to access their F drive from off campus, how to set up a notebook for wireless network access, and how to forward university e-mail to their preferred e-mail account.



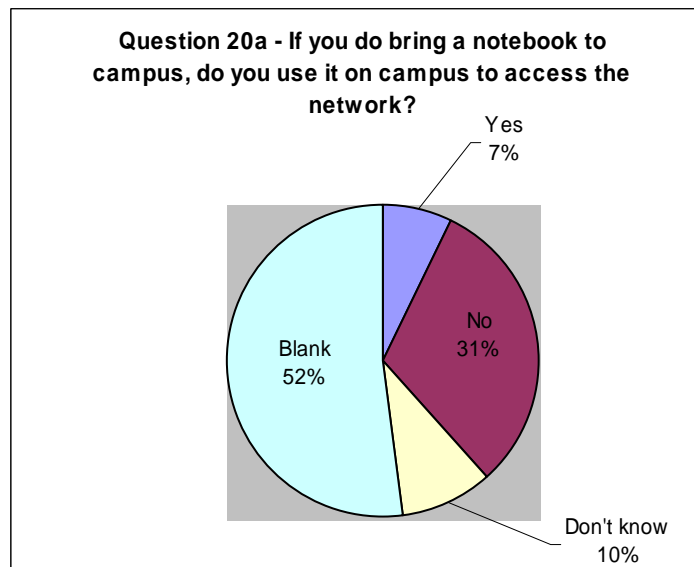
The majority (78%) (74% in 2003) are in favor of leaving the print balance at its current level of 200 pages per semester. At the end of fall semester there were 302 students that had a zero print balance, 1553 that had a balance between 1-99 pages, 1259 that had a balance between 100-199 pages, and 3742 that had a balance between 200-299.



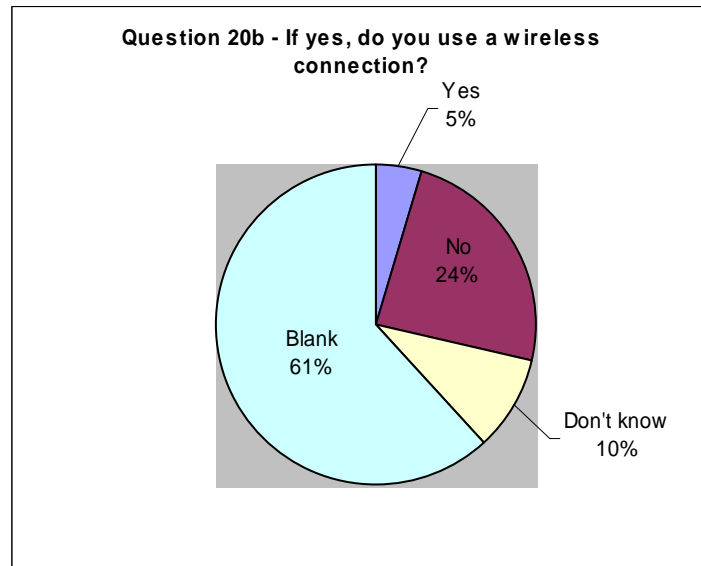
The majority of respondents indicated satisfaction with the campus computing environment (93%), which is the same satisfaction level that was reported in 2003.



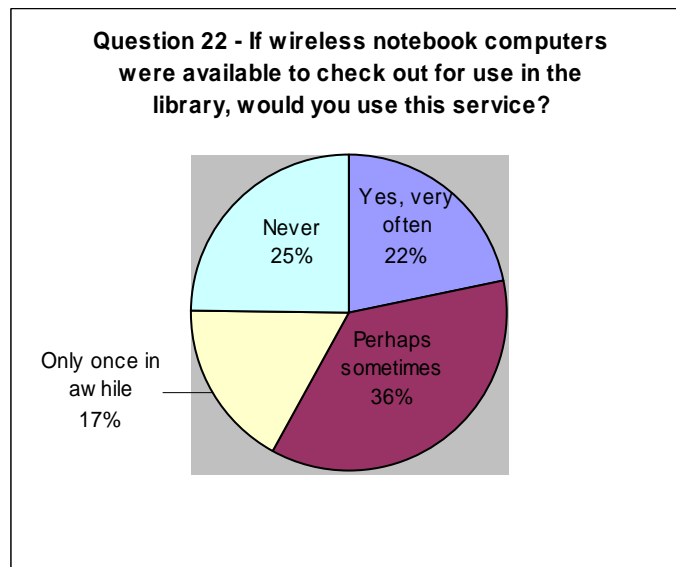
The majority (85%) (89% in 2003) of the respondents do not have a notebook computer. There are 177 respondents that do have a notebook computer. In 2003 there were 148 that had a notebook computer.



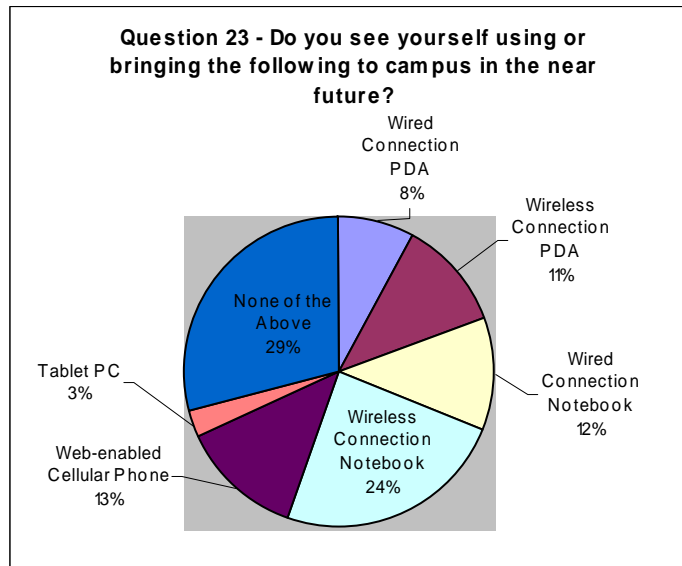
The majority of the respondents do not have a notebook computer and those that do only 7% attach to the campus network.



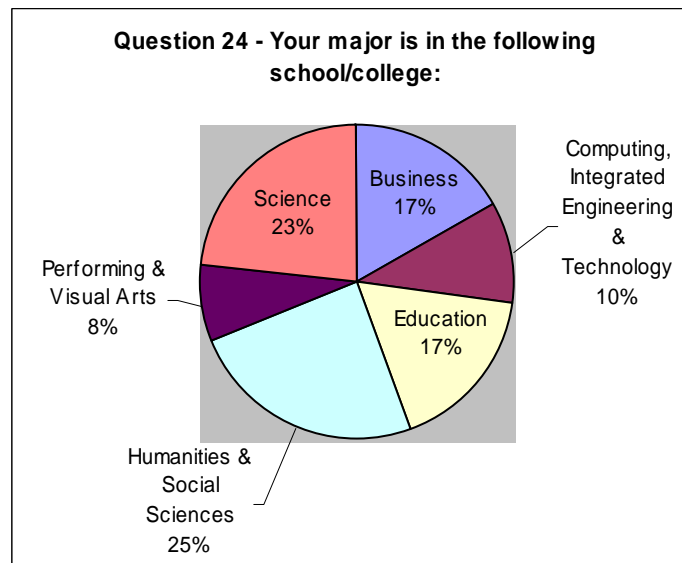
The respondents that bring a notebook to campus only 5% use a wireless connection.



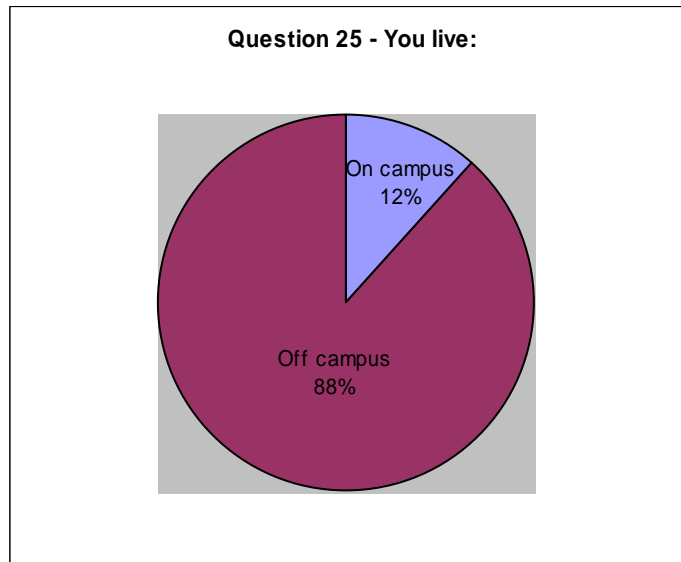
Most of the respondents indicated (75%) they would use wireless notebook computers if they were available for check out in the library.



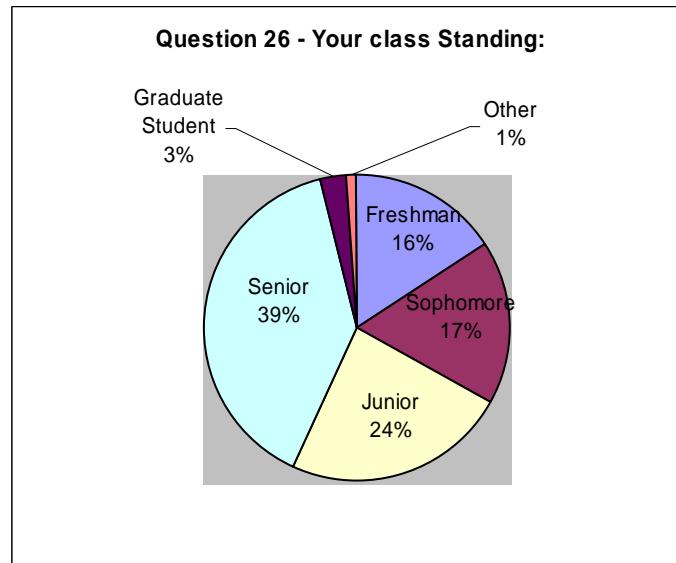
Approximately 71% (66% in 2003) of respondents have plans to employ emerging technologies in their education process. This is an 8% increase when compared to 2003 survey.



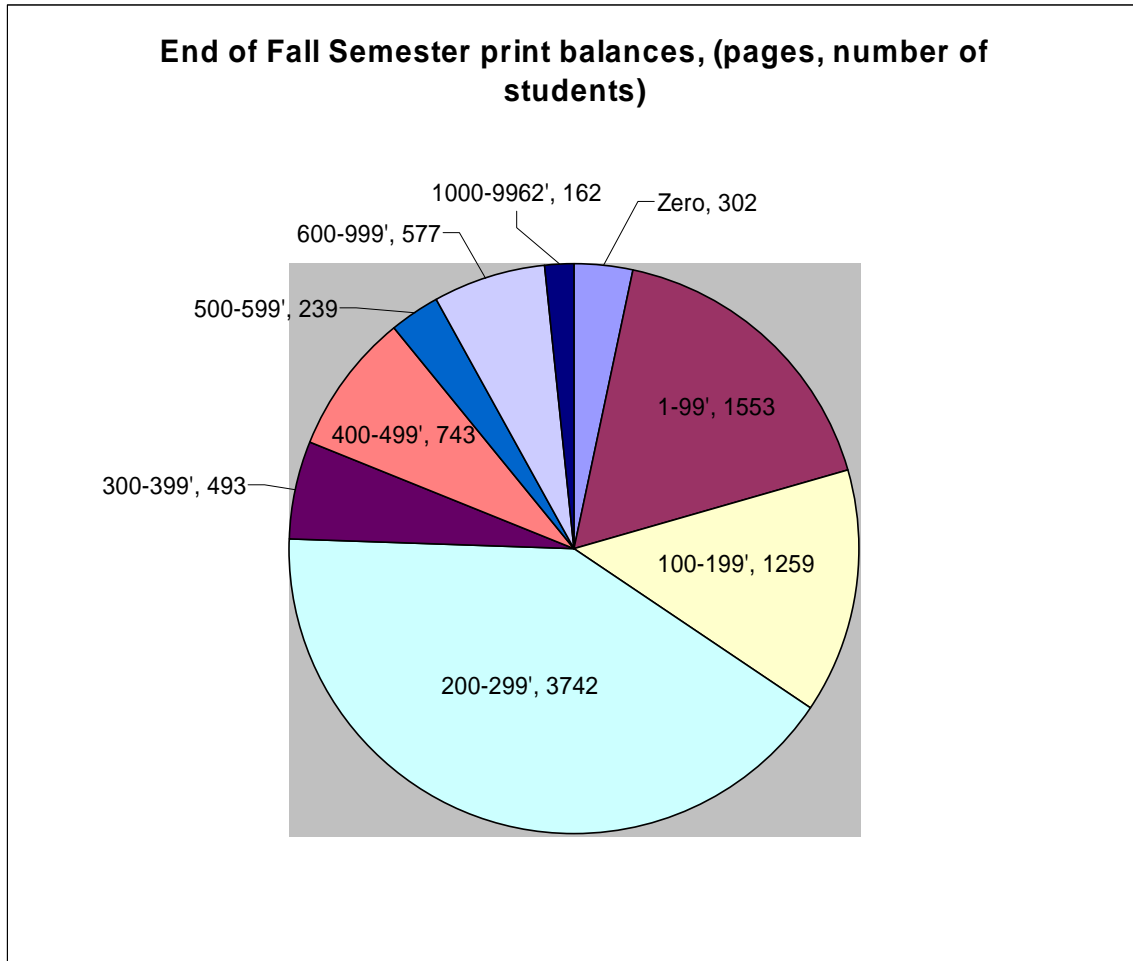
This graph shows the percentage of respondents by school/college that participated in the survey.



The majority of the respondents live off campus (88%).



This graph shows the percentage of respondents by class standing that participated in the survey. The total number of respondents was 1180.



The majority of the students had remaining print pages at the end of Fall semester; only 302 had no print balance.